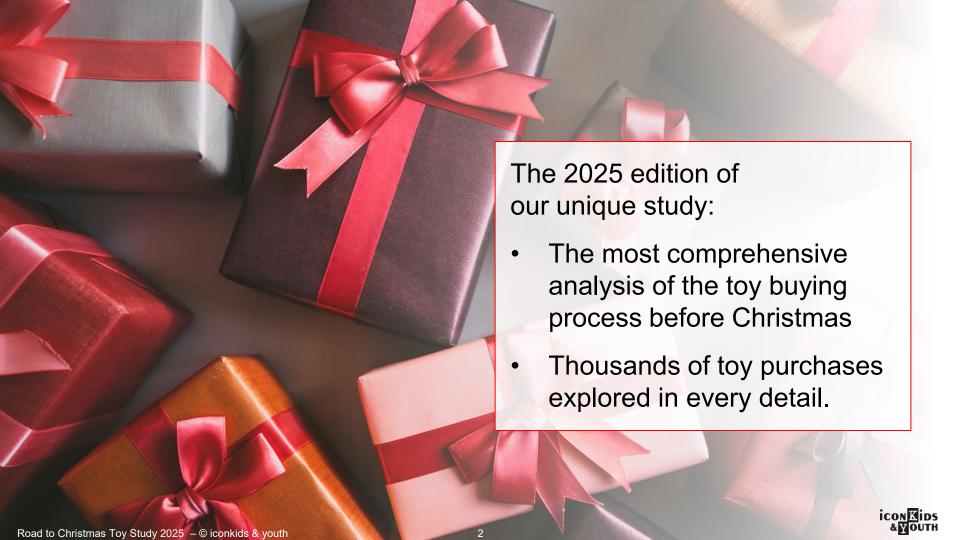
Road to Christmas Toy Study 2025

From awareness to purchase:
How your products find their place
under the Christmas tree

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If you need answers to these questions you should look at our Road to Christmas Study.





Was your Christmas communication strategy on point?

The media landscape is changing dramatically. Were you leveraging the right touch points to reach your target group?



Who were your customers this Christmas?

Parent or child: Who found your products and who decided about the purchase?



Did you recruit new users in the Christmas season?

Did you win new fans with this year's products, or did you "only" activate buyers you had before already?



How did your target group buy toys for Christmas?

Where did they buy and when? Did they wait for special offers or was no promotion needed to persuade them?



Study Content: For each toy all stages of the customer journey on the *Road to Christmas*

Toys that were bought (parent) or Stage 2: Stage 1: Stage 3: are on the wish list **Decision making Awareness** Purchase Confirmation Inspiration Completion For up to 3 toys that were / will be bought (open ended question): · Toy: Category / Brand / IP · For each of (up to) three toys: · For each of (up to) three toys: • If the (up to three) toys were bought already: (open-ended question) Who gave the idea to buy the Used touch points / sources to collect O Where was the toy bought? **Parents** · Price that was / will be paid for the toy (was it requested by the information about this specific toy? When was the toy bought? product? child)? Most relevant / decisive touch point / Reasons for buying the toy there? · Toys were assigned to three price Touch point for 1st contact with source for the decision for this toy? • If the (up to three) toys were not bought yet: categories on the analysis: · Relevance of touch points / sources to o Where will the toy be bought? the toy? < € 30 / €30-70 / > € 70 When did this happen? collect information about toys in general Is it the first toy from the brand? Frequency of usage Impact for the decision making For up to 3 toys from the wish list (open ended question): Children aged · Toy: Category / Brand / IP · For each of (up to) three toys on the • For each of (up to) three toys: Did the child create a wishlist for (open-ended question) Used touch points / sources to collect wish list: Christmas? · When was the wishlist put together? · Price of the toy Touch point for 1st contact with information about this specific toy? · Toys were assigned to three price Most relevant / decisive touch point / the toy? categories on the analysis: When did this happen? source for the decision for this toy? < € 30 / €30-70 / > € 70 Is it the first toy from the brand? · Relevance of touch points / sources to collect information about toys in general Frequency of usage Impact for the decision making

The **Center Piece** of the Analysis:

We show you the **impact of each Touch Point** for your category – and even for your brand!

- 1 Offline Advertising (TV, print, ...)
- 2 Catalogues
- 3 Brick and mortar stores
- 4 Social Media
- 5 Online shops
- 6 Online sources / online advertising
- 7 Reports / tests
- 8 Personal recommendation

Included: Analysis and graphs for all questions in the PowerPoint report will be differentiated by:

- Age of the child
- · Gender of the child
- Trend Comparison to 2023 for Germany and France (total)



Included: Excel Tables will be differentiated also by:

- Price points
- First purchase of the brand (= did the touch point win new customers) vs. repeated purchase (= did it build brand loyalty?)
- Main toy categories (see page 5)
- Most mentioned **toy brands and IPs**, i.e. separate columns for all brands that were bought by at least n = 30 respondents in the total sample

On request: We prepare customized reports for your ... (NB: base must be at least n = 30)

- Category with focus on your brand and close competition
- Brand

Awareness: The touch points that inspired Christmas gifting.

Stage 1: Awareness

- When did they see the toy for the first time?
- Where did consumers see the toy for the first time?
 - If seen in advertising: Who advertised (retail, brand) and were was the advertising seen?
 - o If seen in a store: How was the product presented?
 - o If seen in in a catalogue: What catalogue (brand, retail)?
 - If seen on social media: What platform and what kind of post (friend, blogger, brand ...)?
 - o If seen online: What website, what kind of content ...?
 - o ..
- Who discovered the product?

Separate analysis for parents and children:

- Slides for sample total and subgroups based on age & gender of the child
- Excel tables with numbers for
 - Price point (low / middle / high)
 - First or repeat purchase
 - Product categories with at least 30 purchases
 - Brands and IPs with at least 30 purchases





Decision Making: The sources that informed and confirmed the purchase decision.

Stage 2: Decision making Where else did consumers look for information about this specific toy? (Same list as for Stage 1)

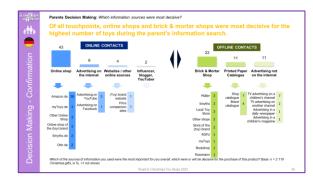
 Which information source was most important / decisive for this specific purchase decision?

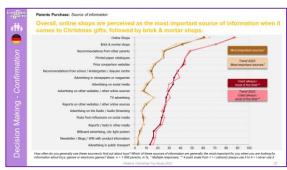
• **Usage** of touch point / information sources **in general**

 Most important touch point / information sources in general

Separate analysis for parents and children:

- Slides for sample total and subgroups based on age & gender of the child
- Excel tables with numbers for
 - Price point (low / middle / high)
 - First or repeat purchase
 - Product categories with at least 30 purchases
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(Slides from the 2024 study)



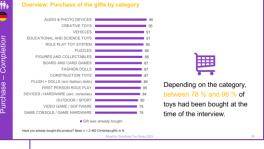
Purchase: How, where and when the toys are bought.



(NB: Parents only!)

- Where was the specific toy bought / where will it be bought?
 (Detailed list of online and brick & mortar stores)
- Why was the toy bought in that store?
 (Detailed list of purchase drivers, including promotions such as Black Friday)
- If purchased already at the time of research (in 2023 86 % in Germany and 77 % in France!): When exactly before Christmas was the toy bought?

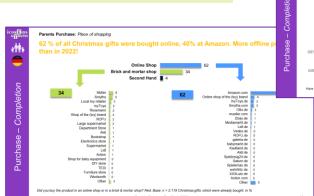
Parents Purchase: Date of purchase No change of the time in the year, when the Christmas gift was bought by the parents: Most purchases happen in November and December. 1 1 2 2 1 1 3 2 4 4 Don't know Earlier Between March and May # 2022 # 2023 When exactly dd you by the product? Red Base an 2 1910 Christmas gift, which are sitney frought in % Red and Christmas gift.



Parents Purchase: Have you already bought this product?

Analysis for parents:

- Slides for sample total and subgroups based on age & gender of the child
- · Excel tables with numbers for
 - Price point (low / middle / high)
 - First or repeat purchase
 - Product categories with at least 30 purchases
 - Brands and IPs with at least 30 purchases

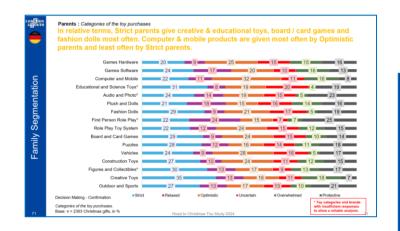


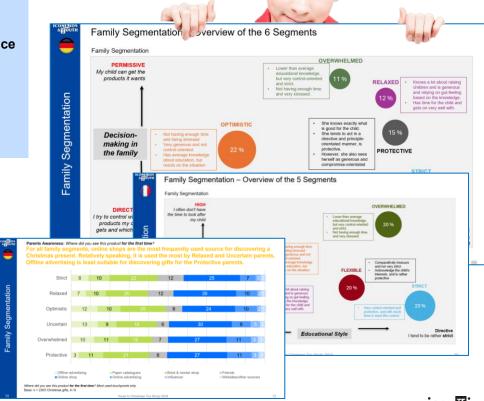
(Slides from the 2024 study)

Family Segmentation – Who buys your category and how?

A comprehension analysis of families based on their parenting styles and decision making:

- Separate description of parent segments for Germany and France
- Purchase of toy categories by parent segments
- Touch Points used by the parents of each segments to discover Christmas gifts.
- Purchase offline or online







Study Factsheet

Markets: France & Germany

Methodology: Quantitative online survey

Fieldwork: w/c December 15, 2025

• Age 2 - 6 years: Only the parent is interviewed

 Age 7 – 12 years: Both parent and child are interviewed (parent first, child second)

Sample:

n = 1000 parents of children aged 2 – 12 years

n = 500 children aged 7 – 12 years



n = 1000 parents of children aged 2 – 12 years and n = 500 children aged 7 – 12 years

Online representative, quota are set on age & gender of the

child, regional spread, social grade)

Questionnaire: Standardized questionnaire, mobile-friendly

Reporting: PowerPoint report and Excel tables

Presentation on request



The Proposal – Costs and Timing

Costs:

Reports per market:

Study Report: € 4,500.--

Includes full PowerPoint report and complete Excel tables

Customized report per brand / category: € 1,800.--

Only in combination with purchase of the study report

Customized online presentation: € 800.--

Only in combination with purchase of the study report

Early bird: Save 10 % when ordering before November 14, 2025*!

Timing:

Delivery of the study report: February 2026

Delivery of customized reports March 2026

The offer is non-binding.

Please note that the copyright of the study remains with iconkids & youth. The sharing of results (also in excerpts) is only permitted in consultation with iconkids & youth.

Costs excl. 19% VAT. Costs are due within 10 days after ordering the study without any deduction for whatever reason. The General Terms and Conditions (AGB) of iconkids & youth international research apply. Any change of conditions is only possible with the of iconkids & youth.

* To take advantage of the Early Bird discount, payment must be made without deductions immediately after placing the order.

